

# Warranty Card

Please note manufacturer  
reserve the ultimate explanation  
right on this warranty card.



## Warranty claim procedure:

1. Please fill in "Customer complaint application form of RESS", including claim details, faulty description, serial number, and please provide the faulty photos or videos as many as you have.
2. Jinko technical team will examine the details, analyze problem and confirm whether the warranty claim is approval or not.
3. Assuming approval Jinko would send replacements to your specific address or offer a credit note.
4. The warranty provided here covers but is not limited to the following model types JKS-6H-EI, JKS-8H-EI, JKS-10H-EI, JKS-12H-EI, JKS-15H-EI, JKS-20H-EI, and JKS-B9637-CS.

## Warranty period:

For the inverter and battery with this warranty card you purchased, you receive a warranty valid for 10 years from the date of installation or no more than 3 months from the delivery date from manufacturer.

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